

Forgot Password Option

- Navigate to <u>https://mypassport.walgreens.com</u>
- Click Forgot Password

Walgreens Boots Alliance
OnelD
Password
Log in
Forgot Password

- Enter your OneID
- Click Next

Need help with your password?
Enter your OneID and we'll help you create a new password.
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- Select a method for verifying your identity and follow the flow, based on that method.
 - You can select to answer your Security Question or use one of the Two-Step Verification methods.

- For information on updating your Security Question, click <u>here</u>. Please be aware that if you are accessing MyPassport from outside the Walgreens network, your Security Question will not be listed as an option in the Forgot Password flow.
- For an overview of Two-Step Verification, click <u>here</u>.
- For step-by-step instructions on enrolling in Two-Step Verification, click <u>here</u>.

How would you like to verify your identity? $\overset{\scriptscriptstyle\times}{}$			
?	Security Question Answer a question that only you know the answer to.	Select	
	Mobile App Push Notification A push notification will be sent to your PingID or MyPassport app on your mobile device. [iPhone 7]	Select	
	Email A one time passcode will be sent to your registered email id.	Not Registered	
	Text Message A one time passcode will be sent to (*)-******47	Select	
	Phone Call A phone call will be made to your registered phone number to receive a one time passcode.	Not Registered	
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- Enter your new password
 - When entering your new password, a pop-up will appear with password restrictions.
 Make sure that your new password meets all of the restrictions. The full password policy can be viewed by clicking the "i" icon next to the New Password field.
 - If you check the Show Password checkbox, your new password will not be masked as you type it.
- Re-enter your new password

Create a password	×
Password	l i
Show Password	
Confirm Password	
SAVE	

- Click Save
- Click Close

You're all set	
You've successfully changed your password. Please allow a few minutes before trying again	
\checkmark	
CLOSE	
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